

# Jared Black

## Backend Software Engineer

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## EDUCATION

### *Bachelor of Science*

### *Management Information Systems*

#### **Utah State University**

December 2019

GPA: 3.9

#### **Western Governors University**

April – September 2024

Computer science coursework in preparation for master's degree

## SKILLS

### *Programming Languages*

Java, Python, TypeScript, JavaScript, SQL

### *Frameworks & Libraries*

Spring, Django, React, Angular, Next.js

### *Tools & Platforms*

Postgres, Kafka, Grafana, Azure Cloud, Argo

## PERSONAL PROJECTS

### **Spark Reader – AI Book Narrator**

- Open-source raspberry pi project that uses image recognition to record and play back audio for any children's book

### **AI Chatbot Builder**

- Web app for creating document-aware AI chatbots

### **Finmako – Finance Tools Web App**

- Investment back-tester to analyze historical performance for any stock

### **Sourdough – SaaS Starter Template**

- SaaS starter app with landing page, pricing, account management, subscriptions

## INTERESTS

Blue Belt in Brazilian Jiu Jitsu

Fluent in Spanish

Eagle Scout

## EXPERIENCE

### **General Motors Company**

#### *Backend Engineer – Customer Digital Identity Platform*

November 2020 – Present | Austin, TX

- Develop and deploy scalable code across 18 mission-critical Java Spring microservices that handle millions of daily profile data and account management requests originating from 70+ client applications
- Conduct rigorous unit and integration testing using Junit, Mockito, and Cucumber to ensure early bug detection and produce quality software
- Configure and maintain build/release pipelines using Azure DevOps and GitHub
- Write Flyway migration SQL scripts to manage Postgres database changes
- Provide on-call production support and quickly resolve any issues that arise
- Led migration of 18 microservices from PCF to Azure Cloud
- Streamlined DevOps processes to reduce the risk of incidents during production releases
- Implemented Grafana dashboards and alerts to monitor staging and production environments
- Contributed to frontend features for the My Account platform using Angular and Typescript to create exceptional customer experiences

### **Protiviti, Inc.**

#### *IT Consultant*

January 2020 – October 2020 | Salt Lake City, UT

- Identified IT risks for two Fortune 500 clients and collaborated to develop and implement mitigation strategies
- Passed ISACA Certified Information Systems Auditor exam

### **Melaleuca, Inc.**

#### *Business Intelligence Intern*

May 2019 – August 2019 | Idaho Falls, ID

- Built real-time Power BI dashboard to enable efficient troubleshooting of critical monthly batch processes
- Created SQL stored procedures to automate 11 processes saving one hour of manual effort each week

### **Jon M. Huntsman School of Business**

#### *Undergraduate Teaching Fellow – Big Data Analytics*

August 2018 – May 2019 | Logan, UT

- Taught regression analysis, neural networks, and other data science techniques to 42 students each semester